



JANUARY 27, 2020
MutualCare® Solutions Product Guide Update

The MutualCare® Solutions Product Guide has been updated to reflect new processes effective February 23, 2020.

Updated sections include:

“Completing the Application” section has been updated to reflect the following changes:

- We have removed “Date of Application (Initial Premium Required)” as a policy effective date option
- Initial premium will no longer be accepted (no longer accepting cash with application)
- Temporary insurance agreements and conditional receipts will no longer be available

“Administrative Handling” section has been updated to reflect the following changes:

- Added post issue requirement premium submission mailing address
- Oklahoma has been added as a Pre-appointment state

View the new MutualCare® Solutions Product Guide. The updated guide will be available to order February 1, 2020. Please discontinue use of old versions and order new through normal ordering channels.

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