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## **CLOSING OF NEW SALES FOR AGENT SOLD MEDICARE SUPPLEMENT BUSINESS**

As a reminder, effective September 28, 2020 we will stop all new sales of our agent sold (MSH1) Medicare Supplement Insurance business — this includes all plans A, B, C, D, F, G, and N.

### **DATES OF TRANSITION**

- September 26, 2020, will be the last day to submit applications on the iGO eApp®.
- All applications must be signed on or before September 25, 2020, and received in-house before 4 p.m. ET no later than October 2, 2020.
- If the above requirements are NOT met, and the policy does NOT place in force in 2020, the case will be closed.
- Any outstanding applications within iGO eApp® that have not been submitted will only be available for print until September 25, 2020.

Existing inforce policies will not be impacted and will continue to be supported. Clients will still have the ability to renew their policy.

For any reinstatements, the base application and HIPPA form will be available on TA ANI and TransACT® agent portals under the Policy Owner Service / Customer Service section.

We appreciate your continued support and value your input as we develop new ways to better serve you and your clients.

**For producer use only. Not for use by the general public.**

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